

## Customised Solutions

### Aim

To deliver the results clients want at the most competitive value by combining training units from Amtek's existing library to give a customer specific solution.

### The problem

You want a tailored solution for your department or organisation, but don't want the expense of a fully commissioned solution. You need some or all of the elements of an Amtek training solution, but combined with some specialist training, or organisation specific video, or other training material from the Amtek library. Perhaps you already have material that you would like to include in the training package.

### The solution: a blend

We will create a customised solution that exactly matches your needs. We can incorporate existing material or your own video into our systems. With our flexible licensing system you can purchase the licence for your system that give the most effective return on investment. If you require a unique blend of our units we can advise on the most suitable mix and prepare a licence cost model. If material needs to be created for the solution we can provide a cost breakdown for this and present options for delivery.

Alternatively you may wish to include a tutor-led element in the training intervention. There are two common solutions to this:

- We train your current facilitators in the use of Amtek systems and how they can be incorporated into the learning mix
- We provide skilled and experienced trainers to deliver alongside the Amtek Learning Systems element of the course.

### Typical additions include:

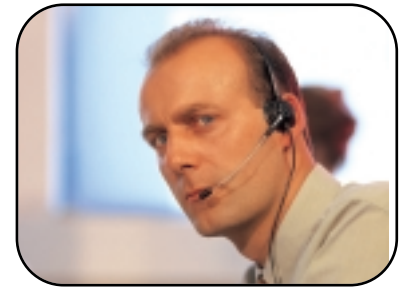
- Introductory video from a senior manager
- History or company values video
- Presentations with voice over
- Animations and interactive testing or role plays
- Pre and post course testing
- Enhanced versions of Amtek's user feedback or action planning units
- Additional knowledge base units allowing administrator input of extra product and service information
- Flexible testing facilities allowing enhanced user testing

### Other options

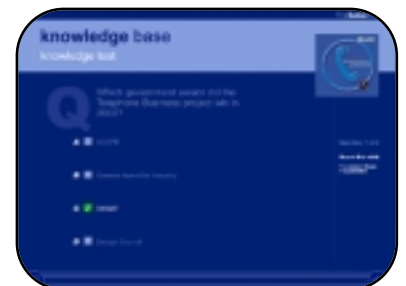
- Facilities to edit content by department or location
- Audit trail for content modification history and content roll-back
- External hosting with internet access for administrators and learners
- Fully webserverd material with streaming video
- Multiple spawns of content allowing job-specific material to be shown to learners from different departments or locations
- Links to other system databases

### How to create your best fit solution

- Contact Amtek or your solution reseller
- Review the generic solutions that include the units you need
- Select the blend of training units that fit your needs, remember that unit exercises can be duplicated to give increased practice options
- Establish what topics need to be covered by new material
- Determine the format for newly created material
- Ask for customisation and licence cost breakdowns



**Call centres - inbound or outbound with additional product knowledge**



**Induction or assessment with user testing facilities and record keeping**



**Video production for your title covering; safety, operations, procedures etc.**



**Ask for a demonstration and product costing**

contact your vendor for more details